

# Limited Warranty

## The Behmor 1600

**12 month Limited Warranty:** Behmor Inc., warrants to the original owner of this product that it is free from defects in material and workmanship for a period of 12 months from date of purchase providing the Owner Registration Card has been completed and returned to Behmor Inc., within thirty (30) days from the original purchase date or Owner Registration at [www.behmor.com](http://www.behmor.com) has been completed online within (30) days from the original purchase date.

The manufacturer's obligation will be limited to repairing or replacing F.O.B. (address city state zip) any part(s) of the product which is/are defective.

Such warranty will not apply to defects resulting from commercial use, tampering, cosmetic damage, acts of God, accidental breakage, abuse, negligence, neglect, and/ or misuse. This would include damage to the system caused by bean ignitions and failure to properly maintain the Behmor 1600 as referenced in the manual and/or Updates posted on the Behmor Inc website located at [www.behmor.com/manual.html](http://www.behmor.com/manual.html).

If the product is defective within the **FIRST 30 days** of the purchase date, please contact Behmor Inc. and they will provide you with a return label, a return authorization and/or send you a new part(s) to replace the defective one(s).

If you must return the product for reasons of malfunction **after the first 30 days but within the 12-month** warranty period, the following action and steps are required:

1. The machine must be packaged securely to protect from damage or breakage in shipment. Behmor Inc. accepts no responsibility for damages occurring in the shipping process. We highly recommend insuring the shipment in case the shipping firm damages the roaster.
2. Email or call Behmor Inc. to obtain a Return Merchandise Authorization (RMA). Then ship prepaid to Behmor Inc., by the most convenient method with the RMA clearly noted on the outside of the box. Also include \$25 for return shipping.
3. If you return the product after the 12-month warranty period, enclose \$189.00 plus \$25 in US Dollars, for shipping, handling and insurance and Behmor Inc. will replace/repair your machine and return it to you.

Even if not required, the rights in this warranty are granted to you. This warranty gives you specific legal rights, and you may also have other rights, that could vary from state to state. Return of Owner Registration Card is not a condition precedent to warranty coverage.

Behmor Inc., will not be held liable for any special, incidental, or consequential damage, resulting from possession, use, or loss of use of this product either directly or indirectly.

**No returns will be accepted without prior authorization and company issued RMA number.**

**To receive a Return Merchandise Authorization (RMA) email Customer Service at [tech@behmor.com](mailto:tech@behmor.com) for RMA instructions**

Date of Purchase \_\_\_\_\_ Serial Number \_\_\_\_\_

**The Behmor 1600 is intended for household/residential use only.**

The Behmor 1600 is not intended to be used commercially or in any commercial/ industrial setting. Any commercial usage or attempted commercial usage automatically voids any and all warranties.

**This warranty is non-transferable**

## Important Safeguards

When using ANY electrical appliance(s), basic safety precautions should always be followed, and are the sole responsibility of the user/owner, including the following:

1. Never leave The Behmor 1600 unattended when in use. User must always have the chaff collection tray and the roaster cylinder in proper place when roasting.
2. Always operate The Behmor 1600 in a properly ventilated environment and positioned where no objects or obstructions of any kind, including cabinets, can in anyway impede, obstruct or cover the exhaust outlets. The exhaust outlets should always have a minimum of 18” inches (46cm) clearance above and around.
3. Never roast coffee past 10 seconds into 2<sup>nd</sup> crack. If you see heavy smoke immediately cool the roast.
4. Do not use any attachment(s), and/or item(s) that is or are not approved by Behmor Inc. in or on, The Behmor 1600. Using such items is strictly prohibited and will automatically void all warranties.
5. Do not use high chaff green un-roasted coffee. The use of such items may cause the roaster’s functions such as the smoke suppression feature, safety features and roast times to be negatively effected. We recommend you use only reputable bean suppliers or those on our approved bean supplier list.
6. Do not touch hot surfaces. This includes: Front door, top, back, exhaust, exhaust covers and sides of The Behmor 1600. Always use adequate oven mitts or gloves when handling hot surfaces.
7. ADULT supervision is absolutely necessary and the responsibility of the user(s)/owner(s) when The Behmor 1600 is being operated near children or in households with children present.
8. Unplug The Behmor 1600 from the outlet when not in use or cleaning. NEVER operate The Behmor 1600 with a damaged cord or plug. Do not immerse cord, plug or The Behmor 1600 itself in water or other liquids. To disconnect the Behmor 1600 must not be running, then properly/firmly grip the plug and pull from wall outlet. Do not pull or tug on the power cord.
9. If you see fire, turn off and unplug The Behmor 1600. Do not open the door until it has cooled down. This is an electrical appliance, never put water in it, or on it, to cool it down or stop it.
10. Do not use outdoors and do not use with extension cords. As with any appliance the use of extension cords could adversely affect roaster functions and dramatically extend roast times.
11. Do not place The Behmor 1600, on or near hot gas and/or electric burners, in a heated oven or in close proximity to easily flammable material.
12. Use only on a stable, heat-resistant surface. Place The Behmor 1600 at least 18” inches (46cm) from ALL walls or cabinets and have at least 18” inches (46cm) clearance above unit.
13. Use extreme caution when working near the hot surfaces and the heating elements as these parts become and can remain very hot. Also use maximum care when removing the chaff tray as it too can and does become very hot.
14. It is the user’s responsibility to be 100% sure all connections are secure and that all doors, latches to the roasting cylinder, and door to the roasting chamber have all been closed/secured properly before any use.
15. Never open The Behmor 1600’s front door when roasting elements are on.
16. Do not clean the interior with any metal cleaning pad or any cleaning solvents containing caustic chemicals or abrasives. Simple Green is our recommended cleaner. Unplug the roaster when cleaning and never spray the quartz roasting elements. Clean only the metal sides or top.

17. Do not use The Behmor 1600 for anything other than its intended use.
18. Never exceed recommended maximum roast capacity of 1 pound, also known as, either/or 16 ounces or 454 grams.
19. Do not allow contact with any objects. A fire may occur if The Behmor 1600 is covered or is touching flammable material, including curtain, draperies, walls, and the like, when in operation.
20. Do not place, or store, any objects or material other than items supplied by Behmor Inc. such as the roasting cylinder and chaff tray on or in The Behmor 1600.
21. Unplug The Behmor 1600 before changing/replacing the interior light bulb.
22. The Behmor 1600 comes equipped with a polarized plug (one prong is wider than the other) that will fit only one way in a polarized outlet. If the plug does not fit the outlet properly, turn the plug the other way; if it still does not fit, contact a qualified electrician for assistance.

DO NOT ATTEMPT TO ALTER THIS SAFETY FEATURE OR ANY FEATURE OF THE Behmor 1600. To do so voids all explicit and implied warranties /guarantees and relieves Behmor Inc. of any/all liabilities arising from such misuse and tampering

**Remember:**

***You control the roaster.***

Never leave The Behmor 1600 unattended when in use.

***It is NOT a set and walk away appliance!!***

Always use in a well-ventilated environment and maintain a minimum of 18”(eighteen inches or 46 cm ) of clearance on all sides, top and from the exhaust vent.